Media Fact File
Jumeirah Zabeel Saray

Hotel Overview
Jumeirah Zabeel Saray is a luxurious beachside resort located on the West Crescent of the iconic Palm Jumeirah in Dubai. The interior of the resort is inspired by the ancient palaces of Turkey and features hand-painted finishing, Turkish artworks and stunning murals that conjure up images of the Golden Age of the Ottoman Empire.

The resort boasts 405 rooms and suites, 38 Royal Residences and the multi-international award-winning Talise Ottoman Spa, one of the largest and most luxurious spas in the Middle East. Guests can enjoy a Sinbad’s Kids Club complete with Splash Park, the unique nightlife destination The MusicHall and a collection of eight diverse restaurants which offer a vibrant selection of culinary experiences. The resort also offers an array of motorised and non-motorised water sports, complete with private jetty offering shuttle boat transfers to and from the mainland of Dubai.

“The World Can Wait” – The Story Behind The Tagline
At Jumeirah Zabeel Saray, one can escape from the daily routine and hustle bustle, because the resort opens its doors for complete relaxation. For us hospitality entails far more than offering a room, it’s about giving you room to breathe. Our specialty is to help you leave your stress behind, and it begins the moment you arrive at the Ottoman-inspired luxury resort.

Throughout your stay, our exceptional team is at your service. Whilst you unwind at the magnificent Talise Spa in the capable hands of an expert masseuse, rest assured that children are safe and happy at Sinbad’s Kids Club. The menus at our eight award-winning restaurants are crafted to surprise your palate, while your culinary journey is enhanced by the knowledgeable and courteous hospitality staff.

Walking through the rich interiors of our hotel and into the warmth of the Arabian sun, you’ll find genuine smiles accompanying you along the way. Once there, our poolside attendant will have your towel ready and waiting before you even ask. At Jumeirah Zabeel Saray, every experience is orchestrated to deliver memorable moments. Along the way you’ll clear your mind and ease into the wonders of your resort getaway. You’ll find the weight of the world falling off your shoulders, and you’ll start to notice more of the joys that escape you in everyday life. For once you’ll be able to focus on the moment, and why not? The world can wait.

Quick Facts

- **Name:** Jumeirah Zabeel Saray
- **Location:** West Crescent, Palm Jumeirah, Dubai
- **Opening date:** January, 2011
- **Number of rooms and suites:** 379 elegant guest rooms, with 26 lavish suites and 38 Royal Residences
• **Number of dining and entertainment concepts:** Eight restaurants and 1 nightlife venue

• **Connect:**
  o Instagram: @jumeirahzs
  o Facebook: www.facebook.com/JumeirahZabeelSaray
  o Website: https://www.jumeirah.com/jumeirahzabeelsaray
  o PR Contact: Shaikha Al Marri, Shaikha.almarri@jumeirah.com
  o Common Hashtags: #JumeirahZS #JumeirahZabeelSaray #MyJumeirah #BetterWithJumeirah
  o Video: Jumeirah Inside – the world’s most immersive hospitality platform
  o Blog: Inspire Me by Jumeirah – a luxury travel blog offering insider guides and travel tips
Editorial Inspiration

1) Royal Residences
Gathered around a magnificent lagoon pool and set amidst lush tropical gardens, 38 exclusive Royal Residences at Jumeirah Zabeel Saray capture the spirit of the Ottoman era, featuring the finest materials including Turkish marble, rich dark wood and exterior ceramics from the ancient town of Iznik in Western Anatolia. Built to the highest specifications and with impeccable attention to detail, every residence offers access to a private pristine beachfront and the myriad of five-star facilities provided by Jumeirah Zabeel Saray.

2) The Private Cinema
Guests at the resort can watch the stars in style by enjoying the ultimate movie experience. A 29-seat cinema with luxurious sofas awaits you, with movies ranging from different genres. The variety of screenings allows guests of all ages to enjoy a movie experience like no place else whilst indulging in snacks and beverages.

3) A Look Back
In January 2011, the resort had a soft opening during which 40 guest rooms and suites were launched along with Imperium, Voda Bar and Sultan’s Lounge, the lobby eatery. In March 2011, all guest room floors (with the exception of the fifth floor), the Lebanese and Indian restaurants, Talise Ottoman Spa and the Royal Residences were fully operational. By August 2011, the resort was completely opened apart from Sultan’s Lounge Private Dining, which opened in October 2011. Jumeirah Zabeel Saray’s success story started less than a year into its operation when Amala, the North Indian restaurant, ranked number one on TripAdvisor.com in December 2011, establishing the resort as a destination of culinary excellence on Palm Jumeirah. This was in line with the strategic vision to ensure that the resort catered to as wide a guest base as possible. This vision also served as the impetus to the opening of the nightlife venue, The MusicHall which resulted in an additional 500 to 600 guests every Thursday and Friday. Continuing the winning theme, Talise Ottoman Spa, one of the largest spas and Turkish Hammam in the Middle East, also saw early success earning the prestigious World Travel Awards (UAE’s Leading Spa Resort) in two consecutive years for 2011 and 2012.

4) Talise Ottoman Spa
Talise Ottoman Spa is one of the largest and most luxurious award-winning spas in the Middle East that covers 8,200m², with 42 individual treatment rooms spanning across two floors including a VIP Couple’s area. At the forefront of relaxation, rejuvenation and luxury, the spa is designed around a person-centric model to ensure that the selection of bespoke treatments and facilities for guests make it the ultimate destination of wellbeing. Guests residing at the hotel as well as the Royal Residences can enjoy complimentary access to Talise Ottoman Spa and all its facilities.

5) Sinbad’s Kids Club
Themed around the tales of Sinbad, the legendary hero and fearless seafarer whose adventures are fabled the world over – the Sinbad’s Kids Club at Jumeirah Zabeel Saray offers a haven of fun for children! With facilities spanning 1,885 square metres in size, children and teens up to the age of 16 can engage in hours
of fun with exciting features such as our mini water park, climbing wall, playground, interactive gaming- and iPad stations, soft play area and much more.

6) Turtle Power
Turtle rehabilitation project: Jumeirah Zabeel Saray took part in a wider Jumeirah project by donating funds to purchase a remote satellite tagging device to monitor the behaviour of rehabilitated turtles to assist in research and development.

7) Celebrity Visits
Jumeirah Zabeel Saray has been home to many A-list Hollywood and Bollywood celebrities, with the recent celebrity footballer Jerome Boeteng. The resort was also a venue for Mission Impossible – Ghost Protocol in 2011. Among the many celebrities that stayed with the resort, a few were Tom Cruise, John Travolta, Quincy Jones, Anil Kapoor, Steve Harvey, Ellie Goulding, 30 seconds to Mars, and Hrithik Roshan.
Did You Know?

- The main inspiration behind the façade and design of the hotel exterior is the city of Istanbul itself. The designs inspiration came from the Doma Baha palace (pronounced Dolma Bakhsha) in Istanbul.

- It took a team of 45 Turkish interior designers to complete the interior of the resort within 6 months. The vision was to celebrate a return to the golden age of the Ottoman Empire.

- The TUGHRA, a symbol of Ottoman power used by the Sultan as an imperial signature for government documents, can be found on the face of the building at its grand entrance.

- The world’s largest Bohemian crystal chandelier hangs in the central hall. It has 750 lamps and weighs 4.5 tonnes.

- The grand featured water fountain at the entrance to the lobby is designed in the shape of an Islamic star and is a popular photography point for tourists and visitors to the resort.

- The floor design within the lobby consists of white and black marble from Turkey with 13 turquoise Ottoman stars, a dominant feature in Ottoman art.

- The opulent Ottoman surroundings of the Jumeirah Zabeel Saray include silk chandeliers, Swarovski Crystal chandeliers as well as Islamic stars and pointed arches in the design with many features inspired by the Dolmabahce Saray and Topkapi Palace in Istanbul.

- The designs of the 405 rooms are a combination of European and Arabic style, with an Ottoman representation. The bed covers are made of a traditional Ottoman fabric called KEMHA and all resort rooms come with spectacular sea views or views of the iconic Palm Jumeirah.

- All guest bathrooms feature unique deep sunken marble bathtubs with hand-painted domes on the ceiling. The size of the bathtubs is 106x198x49.5 cm.

- Within the resorts grand imperial suite lays the golden imperial bath tub which measures: 2.68m², can fit approximately 20 people inside and hold 2000 litres of water!
Rooms, Suites, and Royal Residences
All rooms and suites offer stunning views and range from 40m² to 310m² in floor area with state of the art in-room technology.

Four of these rooms have been specifically designed to accommodate guests with physical disabilities; these are accessible by wheelchair and feature special amenities.

The exclusive Club Lounge is located on the ground floor in the avenue of indulgence and Club Executive and hotel suite guests have access to a range of upgraded amenities and benefits to enhance their stay. The Club Lounge provides complimentary meals and drinks service throughout the day.

The 38 luxurious Royal Residences are either situated around a magnificent lagoon pool or offer unspoilt views of the Palm Jumeirah beach or Dubai Marina. All residences feature an elegant living and dining room, large kitchen with modern appliances, spacious en-suite bedrooms, a helper’s quarter and a secure garage. Additional services include 24 hour personalized butler service, round-the-clock security, separate guest entrance, unlimited private beach access and complimentary limousine transfers to and from the airport.

<table>
<thead>
<tr>
<th>Room type</th>
<th>Units</th>
<th>Room size from (sqm)</th>
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<tbody>
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<td>Superior King Room</td>
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<tr>
<td>Superior Double Room</td>
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<td>Club King Sea View Room</td>
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<td>Five-Bedroom Seafront Royal Residences</td>
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<td>Five-Bedroom Beach Royal Residences</td>
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<td><strong>Total Rooms</strong></td>
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<td><strong>Total Suites</strong></td>
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<tr>
<td><strong>Total Rooms &amp; Suites</strong></td>
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<tr>
<td><strong>Total Royal Residences</strong></td>
<td><strong>38</strong></td>
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Restaurants and Bars
The culturally-inspired destination features a selection of signature fine-dining experiences with a variety of diverse culinary options - offering indoor and al fresco dining.

Lalezar (means Tulips in Turkish)
The resort’s signature restaurant, Lalezar is 20th century Royal Ottoman inspired with a variety of authentic Turkish cuisine prepared with a contemporary twist.

Amala (means Pure in Indian)
The best of traditional North Indian cuisine is prepared in a contemporary way at Amala, located in the right wing of the lobby level.

Al Nafoorah (means water fountain in Arabic)
An authentic Lebanese restaurant – and one of the most favourite in Dubai - Al Nafoorah offers a wide selection of mezze and Lebanese cuisine, with an outdoor shisha terrace.

The Rib Room
Located on the mezzanine floor, the exciting 50 Year old brand serves a mouth-watering selection of steaks and meat cuts alongside a unique beverage menu.

Imperium
The magnificent Imperium serves a wide range of International cuisines for breakfast, dinner and weekend brunches.

Plaj
When you want to unwind over a delicious meal, with the sound of the gentle ocean waves as your backdrop, there’s nowhere better than Plaj. Enjoy mouth-watering Mediterranean-inspired cuisine including delicious pizzas, antipasti and pastas.

Sultan’s Lounge
Located in the main lobby, the Sultan’s Lounge is the place to go for coffees, traditional Turkish high-tea and a selection of meals in a casual environment.

The MusicHall
Offering an exciting blend of live music from around the world with sumptuous international cuisine, this theatre style venue has an innovative and modern take on the ‘dinner & dance’ concept.
Wellness and Leisure
A world of decadent leisure awaits guests at Jumeirah Zabeel Saray as they enjoy direct access to a pristine private beach and the turquoise waters of the Arabian Gulf. Relax by an outdoor infinity pool, soak in our Jacuzzis, or enjoy a game of tennis at our two floodlit courts.

Music lovers can revel in a live fusion of culture and cabaret at MusicHall which offers an eclectic blend of upbeat performances. The resort also has its very own private Jetty, complete with shuttle boat transfer service for in-house guests to and from the Dubai Marina.

The ultimate indulgence, Talise Ottoman Spa at Jumeirah Zabeel Saray offers journeys of wellbeing which combine the ancient healing philosophies of the Ottomans with modern-day spa technology and luxury. The spa is spread over two floors and includes separate ladies’ and gentlemen’s spa, hammams and a special couples’ retreat located on the mezzanine floor.

Design and Exterior
The 115,931m² resort comprises a six-floor beachside hotel with 405 elegantly appointed guest rooms and suites, of which there are 379 guest rooms and 26 suites.

In addition, the 38 elite Royal Residences combine high levels of service and privacy. The collection consists of the Beach Residences and Seafront Residences comprising five bedrooms, while the Lagoon Residences consist of four bedrooms and surround a grand lagoon pool, and also give you the option of either a fifth bedroom, games room or private gymnasium.

Hand-painted finishing, Turkish artworks and lavish murals are combined to conjure up images of the most magnificent period of the Ottoman Empire. The imperial hospitality experience is further expressed in the design and scale of the property and the thoughtfulness of the service.

Interiors and Decor

The Lobby

- The concept of the lobby was inspired by the Ottoman palaces, known for their luxurious entrances designed to impress the arriving guests
- The design of the main chandelier at the lobby entrance consists of several crescent moons
- Other chandeliers are locally made using red and turquoise crystals, a colour combination commonly used in the Ottoman palaces
- The fabric used for the British-designed sofas in the lobby is Turkish velvet, mostly red in colour
- The embroidery on the curtains also features the distinctive Ottoman pattern
- The featured water fountain at the entrance to the lobby is designed in the shape of an Islamic star
- The blue ‘watching eye’ (sometimes referred to as the ‘evil eye’), an Ottoman symbol of protection, can also be found over the main entrance of the hotel
The TUGHRA, a symbol of Ottoman power used by the Sultan as an imperial signature for government documents, can be found on the face of the building.

The Arches
The Ottoman palaces and most of the houses were made of stones and woods, replicated in the design of the hotel and villas. Typical features include the ‘Ottoman arch’ which is usually pointed. Special handmade ceramics known as “Iznik tiles”, made in Turkey, were commonly used inside and outside of the Ottoman houses.

The Corridor
The hotel is centred around a 200 meters long corridor. The ceiling design of the corridor consists of pointed arches and grand chandeliers. The floor design consists of white and black marble from Turkey with 13 turquoise Ottoman stars, a dominant feature in Ottoman art.

The Chandeliers and lamps
The shimmering Swarovski crystal chandeliers that illuminate Sultan’s Lounge Private Dining are inspired by the beautiful fixtures in the Dolmabahce Saray. The soft white glow of lamps offset the creamy interiors of the restaurant, giving it the look of a lustrous pearl. Elegantly suspended chandeliers were a passion in the Ottoman Empire. The shimmering crystals created patterns of dancing light in true glory, undimmed by the lavish interiors of the palaces. Illuminating the lustre of Ottoman traditions, these chandeliers were a customary fixture in the Sultan’s quarters.

Turkish architecture highlighted the use of light as a decorative element. Playing unfathomable tricks on the eyes, the carefully crafted placement of discreet lights and majestic chandeliers made for dynamic illusion to the patterns and carvings prevalent in the Ottoman Empire. Dolmabahce Saray is home to the largest collection of Baccarat crystal chandeliers in the world. The world’s largest Bohemian crystal chandelier hangs in the central hall. It has 750 lamps and weighs 4.5 tonnes. Over 50,000 individual lights illuminate the interior and exterior of the hotel.

165 chandeliers illuminate the interiors of the hotel. From simple metal-lace creations in the Avenue of Indulgence to the luxurious velvet masterpieces in Sultan’s Lounge, each one is a faithful reproduction of pieces that adorn the Dolmabahce and Topkapi palaces. The designers of chandeliers are “Arketipo design” and “Deniz Tunc lighting”.

The Use of Marble
Approximately 30,000 square meters of natural marble stone, crafted by Turkish craftsmen, were used in the design of the entire hotel. The marble was sourced from Afyon and Kutahya, two mountainous cities in Turkey renowned for their marble production. The tiles that are used externally in the hotel were also sourced from Kutahya, Turkey. The tiles are resistant to both hot and cold temperatures.

The Ottoman Arts
Amongst the artwork featured in the hotel are several paintings of the Tulip,
Kaftan (the Sultan’s clothing) and replica paintings of the artwork featured in the Ottoman Palaces. All of the paintings are by Ismail Acar, a renowned Turkish artist. The chandeliers in the lobby were specially designed around Ottoman details such as the Islamic crescent (half-moon) and the Islamic star.

**Venues For Hire**
Conference and banqueting facilities at Jumeirah Zabeel Saray are provided through five meeting rooms ranging from 104 – 110m² in size, to comfortably accommodate up to 70 people, and are equipped with the latest in conference technology. The MusicHall also provides cabaret style seating for up to 370 seated guests and the hotel’s private cinema can accommodate up to 30 guests. Also, the Saray Club available for private events spans across two levels with 300m² on the Ground and 290m² on Level 1. In addition to the venues, the resort also has an outdoor grass event space, overlooking views of the Palm Jumeirah.

**Green Credentials**
Jumeirah Zabeel Saray was accredited with the internationally renowned Green Globe Certification (GGC) in 2014. The hotel achieved a score of 90% in the audit. The hotel was credited for its paperless check-in, limiting promotional material in guest rooms and encouraging the use of iPads at concierge to display information to guests. Auditors were impressed with the hotel’s preventive maintenance plan and water and electricity saving measures, which are applied throughout the property.

**Images**
To download high-resolution images of the resort, follow the link here.

For further information please contact: Shaikha.almarri@jumeirah.com

**Awards Received in 2018**
- The Conde Nast Traveller India Readers’ Travel Awards 2018 - Talise Ottoman Spa Favourite Spa in an overseas hotel
- World Spa Awards 2018 – Dubai’s Best Resort Spa – Talise Ottoman Spa at Jumeirah Zabeel Saray
- FACT Spa & Wellness Awards 2018 – Best Hammam – Talise Ottoman Spa at Jumeirah Zabeel Saray
- Leaders in Hospitality Awards 2018 – Hotel Spa Of The Year – Talise Ottoman Spa at Jumeirah Zabeel Saray
- World Travel Awards 2018 – Middle East’s Leading Resort Residences – Jumeirah Zabeel Saray Royal Residences

**Awards Received in 2017**
- FACT Dining Awards Dubai 2017 – Best Saturday Brunch – Imperium Restaurant at Jumeirah Zabeel Saray
- Cosmopolitan Middle East Beauty Awards 2017 – Best Treatment – Turkish Hammam in Talise Ottoman Spa at Jumeirah Zabeel Saray
- World Travel Awards – World’s Best Resort Spa 2017 – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **World Travel Awards** – Middle East’s Best Resort Spa 2017 – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **World Travel Awards** – Dubai’s Best Resort Spa 2017 – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Luxury Travel Guide Awards** – Grand Luxury Hotel of The Year 2017 – Jumeirah Zabeel Saray
- **Food & Travel Arabia GCC 2017** – Best Spa – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Food & Travel Arabia GCC 2017** – Best Afternoon Tea – Sultan’s Lounge at Jumeirah Zabeel Saray
- **Condé Nast Johanssen Awards for Excellence 2017** – Luxury Spa Awards – Best Spa Facilities in Jumeirah Zabeel Saray

**Awards Received in 2016**
- **World’s Leading Resort Residences 2016**: Royal Residences at Jumeirah Zabeel Saray in the United Arab Emirates
- **Condé Nast Johanssen Awards for Excellence 2017** – Luxury Spa Awards – Best Spa Facilities in Jumeirah Zabeel Saray
- **2016 Gold Award** – Loved by Guests – Jumeirah Zabeel Saray
- **World Travel Awards** – Middle East’s Leading Spa 2016: Talise Ottoman Spa at Jumeirah Zabeel Saray in United Arab Emirates
- **2nd Annual World Spa Awards 2016** – Dubai’s Best Resort Spa 2016 – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Time Out Dubai Nightlife Awards 2016** – Best Live Music Venue – MusicHall at Jumeirah Zabeel Saray
- **Hotel News Middle East 2016** – Best Hotel Spa – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Leaders in Hospitality Awards 2016** – Best Spa – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Conde Nast Johanssen 2016** – Best spa facilities - Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Holiday Check Awards 2016** – Jumeirah Zabeel Saray
- **Food and Travel Dubai Awards 2016** - “Al Nafoorah - Best Middle Eastern Restaurant

**Awards Received in 2015**
- **Mother, Baby and Child magazine** – “Top choice for Mums” - Talise Ottoman Spa
- **Hozpitality Excellence Award 2015** - Spa of the year – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **2015 Ultratravel Middle East** - Best Spa in the UAE – Talise Ottoman Spa at Jumeirah Zabeel Saray
- **Travellers’ Choice Award** – Jumeirah Zabeel Saray – top 25 luxury hotels
- **Travellers’ Choice Award** – Jumeirah Zabeel Saray – top 25 romance hotels
- **Travellers’ Choice Award** – Jumeirah Zabeel Saray – top 25 hotels in UAE
- **Conde Nast Johansens 2015** – Most Unique Treatment – Snow Room at Talise Ottoman Spa
- **Condé Nast Traveller Readers’ Choice Award** – Best Overseas Beach Hotel – Jumeirah Zabeel Saray
- **World Travel Awards 2015: Middle East’s Leading Resort Residences**: Jumeirah Zabeel Saray, Dubai, UAE
World Travel Awards 2015: Middle East's Leading Spa: Talise Ottoman Spa at Jumeirah Zabeel Saray in United Arab Emirates

- Expedia® Insiders’ Select™ 2015 Winner – JZS one of the top-ranked properties on Expedia!
- World Spa Awards - Dubai’s Best Hotel Spa: Talise Ottoman Spa at Jumeirah Zabeel Saray
- Aquarius Beauty Heros 2015 – Best Spa – Talise Ottoman Spa at Jumeirah Zabeel Saray
- Travel Agents Choice Awards - Best Luxury Hotel/Resort - Jumeirah Zabeel Saray
- Time Out Awards 2015 – Eating Out – Best MENA restaurant – Highly commended Lalezar
- Ultratravel Middle East Readers Award 2015 – Best Spa in the UAE (Talise Ottoman Spa at Jumeirah Zabeel Saray)
- World Travel Awards 2015 - World’s Leading Resort Residences (Royal Residences at Jumeirah Zabeel Saray)