



## ◆ GENERAL QUESTIONS

### WHICH PARTS OF THE JUMEIRAH BEACH HOTEL WILL BE AFFECTED BY THE RENOVATION?

The 2018 renovation will affect 425 guest bedrooms and suites, the public spaces, lobby, retail areas, beach lobby (interior and exterior), changing rooms, Premium Leisure Club, beach and outdoor facilities, leisure pool, restaurants and dining outlets such as Beachcombers, Ocean Blue, Latitude, Palm Court, Executive Club Lounge, Uptown bar and La Parrilla.

D&A, Naya, Carnevale, Der Keller, Latitude Creations, La Veranda, Villa Beach and Beach Lounge will be closed but will not go under extensive renovation.

### WHICH PARTS OF THE JUMEIRAH BEACH HOTEL WILL BE UNAFFECTED?

Guests and visitors can still enjoy Wild Wadi Waterpark™, which will operate as normal for external guests and on an unlimited and complimentary basis for all guests staying at Burj Al Arab Jumeirah, Madinat Jumeirah, Jumeirah Zabeel Saray, Jumeirah Emirates Towers and Jumeirah Creekside Hotel.

Other facilities that will also remain open and unaffected will include Talise Fitness gym, Talise Fuel cafe, Marina beach for Talise members and Latitude Creations (cake shop).

### WHEN WILL JUMEIRAH BEACH HOTEL RE-OPEN TO GUESTS?

Jumeirah Beach Hotel is scheduled to start accepting guests from late October 2018.



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### HOW WILL THE RENOVATED HOTEL LOOK?

The hotel will have a contemporary new look that will be similar to some of our new hotels within the group portfolio.

There is a strong focus on light, with white, gold and blue accents throughout. The design also embraces Jumeirah Beach Hotel's unique location with beautiful views of Burj Al Arab Jumeirah and the Arabian Gulf.

### WHAT DO I DO IF I HAVE ALREADY MADE A BOOKING THROUGH JUMEIRAH.COM, THE JUMEIRAH CALL CENTRE OR DIRECTLY FROM THE HOTEL?

We will be in contact shortly to discuss your booking and options but for any further enquiries, you can email [JBHsummer2018@jumeirah.com](mailto:JBHsummer2018@jumeirah.com), after which a member of the reservations team will guide you.

All affected bookings will be relocated to one of the premier beachfront properties within Madinat Jumeirah, the Arabian Resort of Dubai. Alternatively, should guests decide against it, they have the option to cancel their booking at Jumeirah Beach Hotel without any cancellation charges. We encourage our affected guests to contact our Reservations team before Saturday, 30 June 2018 to discuss these options.

### WHAT DO I DO IF I HAVE ALREADY MADE A BOOKING THROUGH A THIRD PARTY BOOKING AGENT OR ONLINE TRAVEL WEBSITE SUCH AS BOOKING.COM?

Your booking agent will be in contact with you shortly to discuss your booking and options but for any further enquiries, you can email [JBHsummer2018@jumeirah.com](mailto:JBHsummer2018@jumeirah.com), after which a member of the reservations team will guide you.